## **LoadProf Error Message Catalog**

u.trust LAN Crypt for Windows (Classic Client)



## **Imprint**

Copyright 2025

Utimaco IS GmbH

Krefelder Straße 220

52070 Aachen

Germany

Date

2025-12-03

.

All rights reserved

No part of this documentation may be reproduced in any form (printing, photocopy or according to any other process) without the written approval of Utimaco IS GmbH or be processed, reproduced or distributed using electronic systems.

Utimaco IS GmbH reserves the right to modify or amend the documentation at any time without prior notice. Utimaco IS GmbH assumes no liability for typographical errors and damages incurred due to them.

All trademarks and registered trademarks are the property of their respective owners.



## **Table of Contents**

1	<b>LoadProf Error Message Catalog (E</b>	N)	
---	--	----	--



## 1 LoadProf Error Message Catalog (EN)

Error Code Msgld	Message
Client-Msgld-1001	User certificate not found.
Client-Msgld-1002	LAN Crypt Security Officer's certificate not found!
Client-Msgld-1003	A general certificate error occurred.
Client-Msgld-1004	User certificate verification failed!
Client-Msgld-1005	User certificate has expired or is not valid yet!
Client-Msgld-1006	LAN Crypt Security Officer certificate chain time verification failed.
Client-Msgld-1007	User certificate is not valid because it was revoked.
Client-Msgld-1008	LAN Crypt Security Officer certificate is not valid because it was revoked.
Client-Msgld-1009	LAN Crypt Security Officer certificate verification failed!
Client-Msgld-1010	Cannot copy user profile <name> to local cache <path>! Please contact your security officer in charge.</path></name>
Client-Msgld-1011	An internal driver error occurred.



Error Code Msgld	Message
Client-Msgld-1012	Two policies contain encryption keys with the same GUID but different values.
	The policy containing the key: <name> will not be merged.</name>
Client-Msgld-1013	A secondary policy was not loaded because the security officer certificate it was signed with is not in the list of allowed certificates in the primary policy.
Client-Msgld-1014	Multi policy support is not enabled in policy.
Client-Msgld-1015	An internal driver error occurred while loading the encryption rules.
Client-Msgld-1016	An internal driver error occurred while loading the encryption keys.
Client-Msgld-1017	An internal driver error occurred while unloading the user profile.
Client-Msgld-1018	Could not find the appropriate private key for the certificate. Please insert the correct token and try again.
Client-Msgld-1019	A general error occurred.
Client-Msgld-1020	Cannot activate encryption.



Error Code Msgld	Message
Client-Msgld-1021	The issuer of the user certificate could not be found or verified.
Client-Msgld-1022	The root issuer of the user certificate could not be trusted.
Client-Msgld-1023	The revocation status of the user certificate is unknown. CRL not found or expired.
Client-Msgld-1024	The user certificate does not have the required key usage extension.
Client-Msgld-1025	The user certificate has an unsupported extension.
Client-Msgld-1026	The user certificate is linked to the unsupported Microsoft Base Cryptographic Service Provider.
Client-Msgld-1027	The entered PIN might be incorrect!
Client-Msgld-1028	The issuer of the LAN Crypt Security Officer certificate could not be found or verified.
Client-Msgld-1029	The root issuer of the LAN Crypt Security Officer certificate could not trusted.
Client-Msgld-1030	The revocation status of the LAN Crypt Security Officer certificate is unknown. CRL not found or expired.



Error Code Msgld	Message
Client-Msgld-1031	The LAN Crypt Security Officer certificate does not have the required key usage extension.
Client-Msgld-1032	The LAN Crypt Security Officer certificate has an unsupported extension.
Client-Msgld-1033	Cannot uncompress policy file.
Client-Msgld-1034	Cannot download policy file.
Client-Msgld-1035	An error occurred while reading the policy file.
Client-Msgld-1036	An error occurred while reading the policy file.
Client-Msgld-1037	An error occurred while reading the policy file.
Client-Msgld-1038	An error occurred while reading the policy file.
Client-Msgld-1039	An error occurred while reading the policy file.
Client-Msgld-1040	The user profile: <name> could not be loaded from the Webserver. Please contact your security officer in charge.</name>



Error Code Msgld	Message
Client-Msgld-1041	Network share for user profile cannot be found: <name>.</name>
Client-Msgld-1042	Access to user profile folder was denied: <path>.</path>
Client-Msgld-1043	Network share for user certificate cannot be found: <path>.</path>
Client-Msgld-1044	Access to user certificate folder was denied: .
Client-Msgld-1045	Network share for security officer certificate cannot be found: %s.
Client-Msgld-1046	Access to security officer certificate folder was denied: %s.
Client-Msgld-1047	Import of the LAN Crypt Security Officer certificate failed. Its validity has expired.
Client-Msgld-1048	Import of the LAN Crypt Security Officer certificate failed. No SO certificate has the serial number set in the profile.
Client-Msgld-1049	Security Officer certificate cannot be read or it may be invalid. Check if its validity dates are between 1950 and 3100 and other parameters are valid.



Error Code Msgld	Message
Client-Msgld-1050	There is more than one rule defined for the path: <path>.</path>
Client-Msgld-1051	Security officer certificate cannot be found in: <path>.</path>
Client-Msgld-1052	User certificate cannot be found in: <path>.</path>
Client-Msgld-1053	The user profile needs at least LAN Crypt Client Version <version>.</version>
Client-Msgld-1054	An internal driver error occurred.
Client-Msgld-1055	An error occurred while reading the policy file.
Client-Msgld-1056	Cannot send antivirus information to driver.
Client-Msgld-1057	Could not find the appropriate private key for the certificate. Please insert the correct token and try again.  The entered PIN might be incorrect!
Client-Msgld-1058	User certificate not found.  The entered PIN might be incorrect!



Error Code Msgld	Message
Client-Msgld-1059	The Cryptographic Service Provider used in the certificate of the user does not support the used encryption algorithm.  Please configure another algorithm and rebuild the policy file.
Client-Msgld-1060	Cannot send client API configuration to driver.
Client-Msgld-1061	Cannot send trusted vendor list to driver.
Client-Msgld-1062	is configured to use until <variable> but no longer supported by this client version.</variable>
Client-Msgld-1063	The multi-factor authentication failed: <pre><variable>.</variable></pre>
Client-Msgld-1064	Failed to load the {MfaPlugin} dll.
Client-Msgld-1065	Failed to load the {MfaPlugin} authentication-function.
Client-Msgld-1066	Failed to call {MfaPlugin} plugin authentication.
Client-Msgld-1067	(MfaPlugin) authentication access denied.



Error Code Msgld	Message
Client-Msgld-1068	{MfaPlugin} authentication timed out: Original Errorcode: {ErrorInfo}.
Client-Msgld-1069	Exception occured while authenticating with {MfaPlugin}: {ExceptionMessage}.
Client-Msgld-1070	Failed to retrieve information from backend.
Client-Msgld-1071	MFA parsing date time from registry failed.
Client-Msgld-1072	Set expiration date time failed.
Client-Msgld-1073	Get expiration date time failed.
Client-Msgld-1074	Create MFA expiration date time registry Key failed.
Client-Msgld-1075	Open MFA expiration date time registry key failed.
Client-Msgld-1076	An error occured loading secondary policies.



Error Code Msgld	Message
Client-Msgld-1077	The self-test of the random number generator algorithm failed (in the encryption driver). Restart the computer or ask your administrator to check whether switching to a different algorithm is an option.  The program will terminate without further notice as an essential basic function is not working.
Client-Msgld-1078	The verfication of the crypto algorithms failed. Contact your administrator to check your system's configuration.